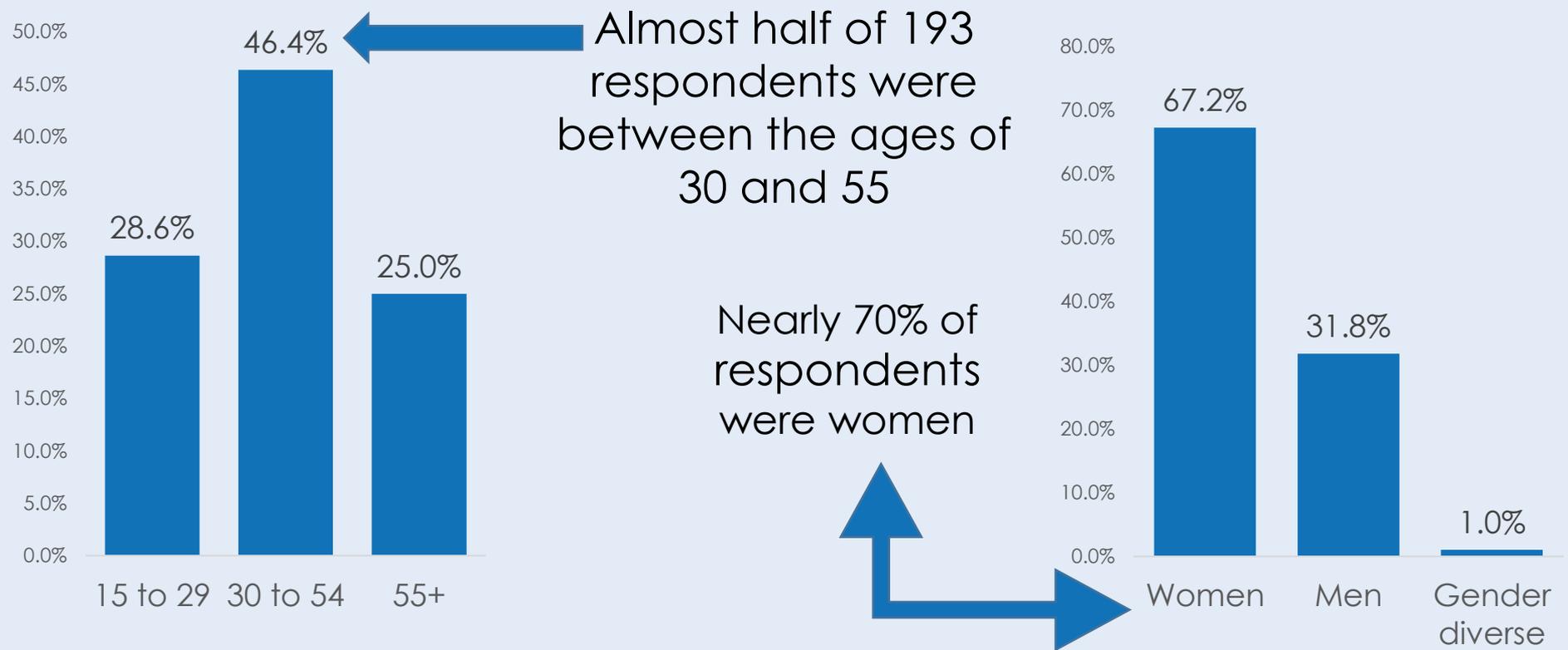
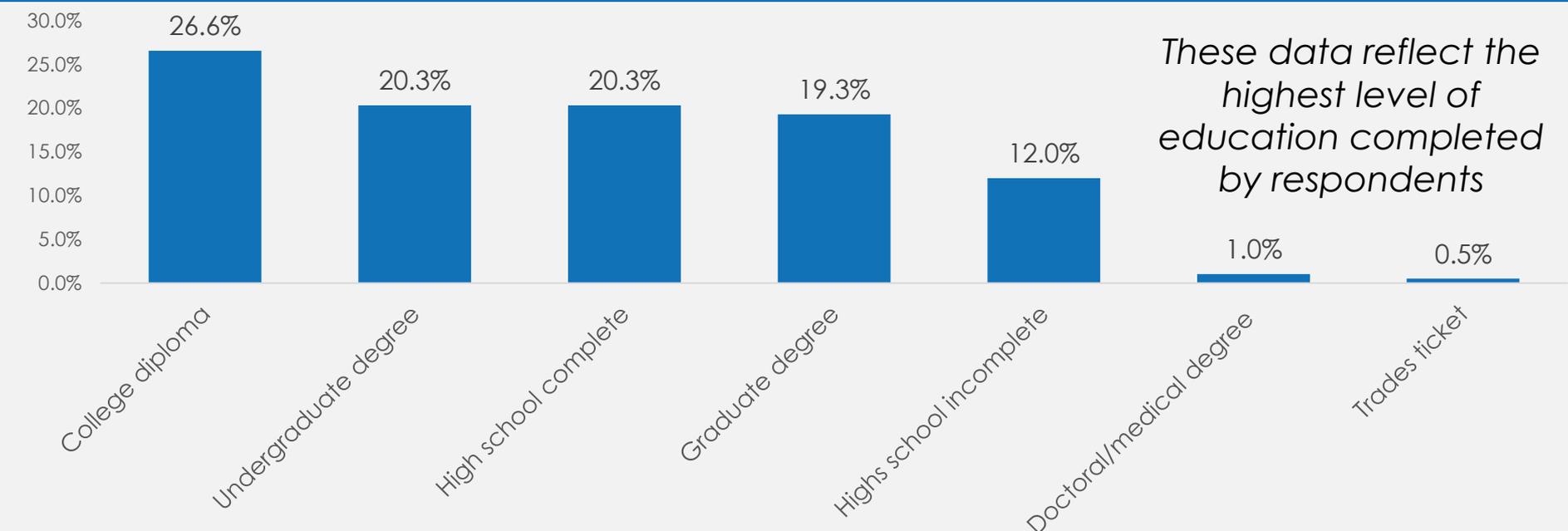


**In the Summer of 2020 NWPB surveyed the local workforce to gain a better understanding of how the COVID-19 pandemic impacted Niagara's residents**



**Our survey also saw a higher-than-expected number of responses from people with a range of post-secondary credentials**



**What was unique about employment losses in 2020?**

- **76.0% of respondents who lost work reported that their job loss was related to COVID-19.**
- **30.7% of people with high school as their highest level of education lost work**
- **24.0% of people with a college diploma as their highest level of education lost work**

# Job Seeking in 2020

Among respondents who lost work between January and June 2020:

Percentage who attempted to find work

74.7%

Percentage who were successful finding work

12.0%

## Nature of Employment Losses

Among respondents who lost work between January and June 2020:

Percentage who experienced a temporary layoff

33.3%

Percentage who experienced a permanent layoff

20.0%

Percentage who lost work due to their employer closing

6.7%

## Sector of most recent employment experience among job seekers

## 2020 Income Estimates

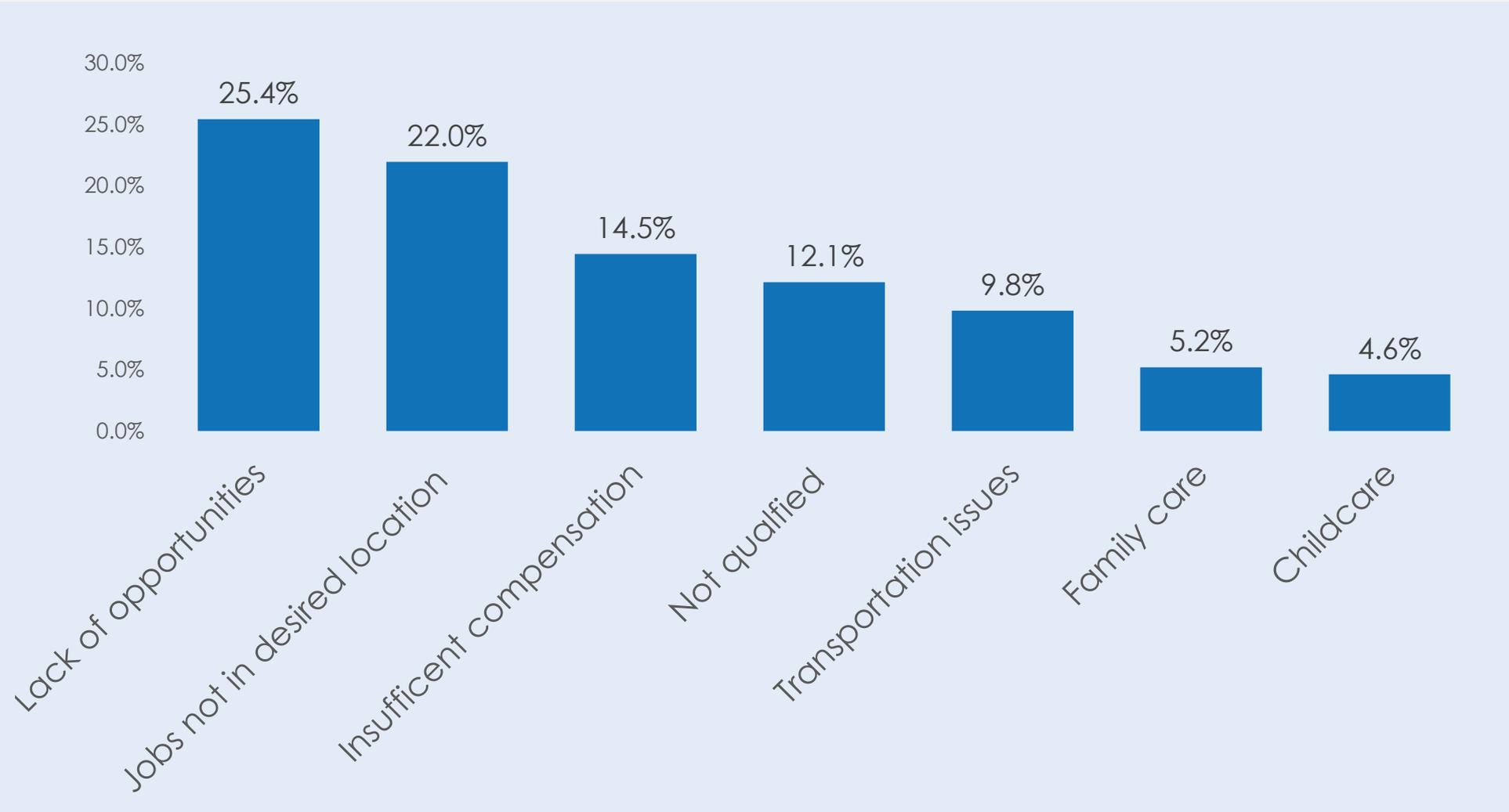
Other services	20.3%	\$34,615
Accommodation and food services	11.6%	\$20,752
Retail trade	8.7%	\$26,622
Administrative and support, waste management and remediation services	7.2%	\$34,648
Arts, entertainment and recreation	7.2%	\$33,284
Manufacturing	7.2%	\$56,497

### The story beyond the numbers...

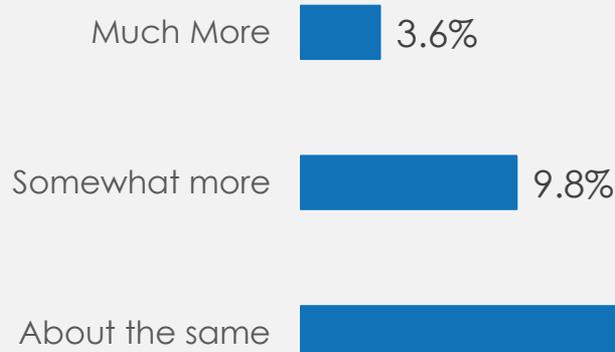
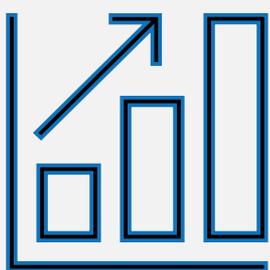
Astute readers will note that some of the income values in the above table amount to less than what one would expect to make working full-time at the Ontario minimum wage. NWPB's data source for income estimates offers an annual income, regardless of hours worked. Therefore, the lower incomes in retail trade and accommodation and food service reflect the influence of part-time workers within those sectors.

# Barriers to Employment

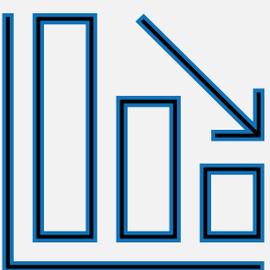
Job seekers and people who left the labour force due to COVID-19 reported the following barriers to finding meaningful employment...



How did the pandemic change income levels among respondents between 2019 to 2020?



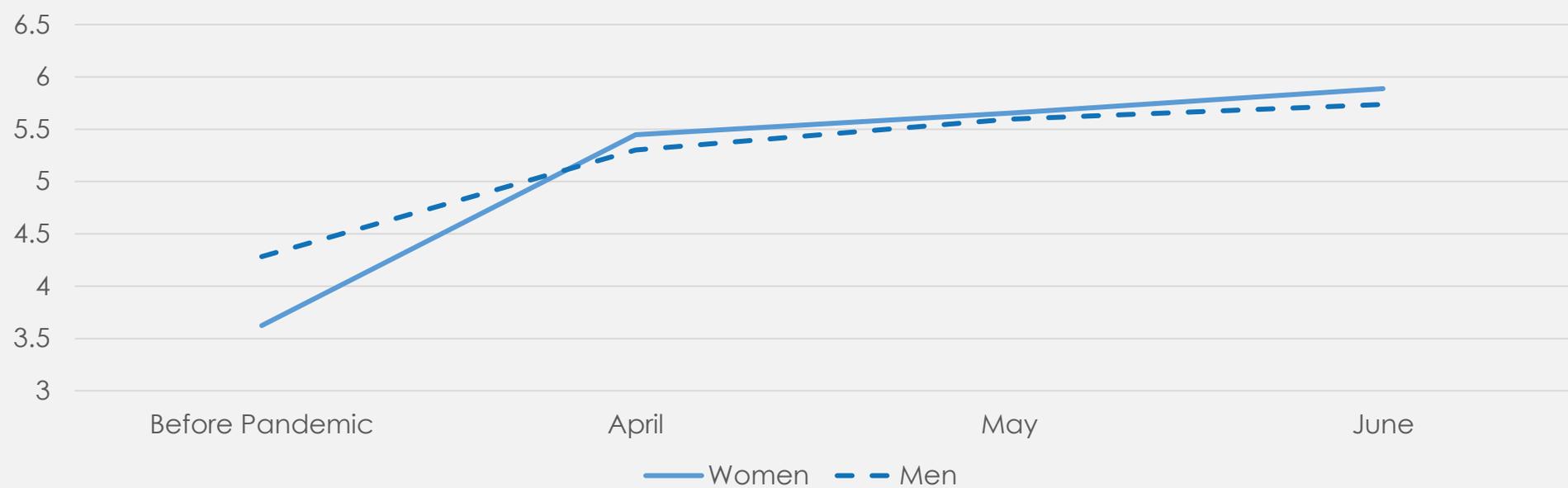
Almost 40% of respondents reported earning less in 2020 than they did in 2019.



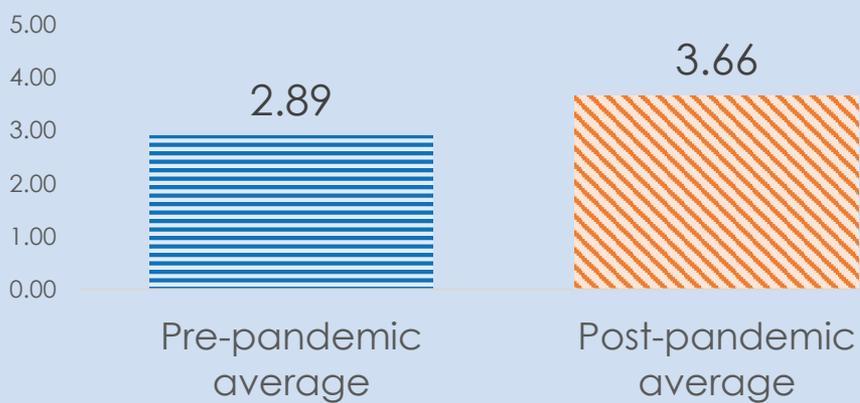
0.0% 5.0% 10.0% 15.0% 20.0% 25.0% 30.0% 35.0% 40.0% 45.0% 50.0%

# Mental Health Module

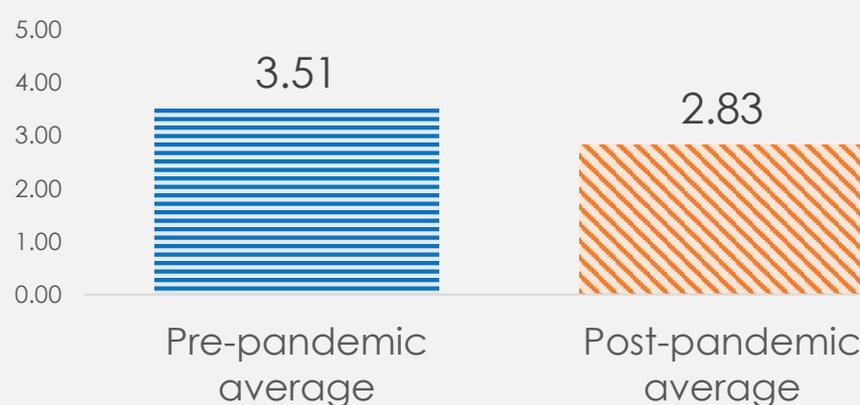
Working in partnership with Niagara Region Public Health, NWPB asked respondents a series of questions on their overall mental health and workplace mental health amid the COVID-19 pandemic. The first question adopted a survey question developed by the Conference Board of Canada, and asked respondents to rate their level of concern about their mental health. The lower the number on a 1-10 scale, the less concerned respondents were.



## Workplace Stress and COVID-19



We asked participants to rate their workplace stress before and during the pandemic. Answering 1 reflected very low stress. Answering 5 represented very high stress. These data note a **26.4% increase in reported workplace stress.**



We also asked participants to rate their ability to cope with stress before and during the pandemic. Answering 1 represented very poor coping. Answering 5 represented very good coping. These data note a **19.2% decrease in reported ability to cope with workplace stress.**

Would you like to know more?  
Visit us at [nwpb.ca](http://nwpb.ca)